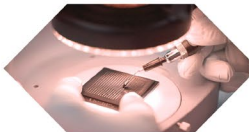
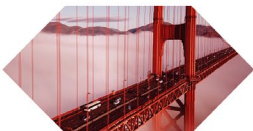


HSBC Holdings plc 2025 results

Presentation to investors and analysts



Strong performance in 1H25

\$9.5bn of distributions to shareholders¹

Earnings

- ◆ **1H25 revenue:** \$34.1bn revenue / \$35.4bn excl. notable items, +6% YoY*
- ◆ **1H25 PBT:** \$15.8bn / \$18.9bn excl. notable items, +5% YoY
- ◆ **2Q25 revenue:** \$16.5bn / \$17.7bn excl. notable items, +5% YoY
- ◆ **2Q25 PBT:** \$6.3bn / \$9.2bn excl. notable items, stable YoY

Return on tangible equity

- ◆ 18.2% RoTE excl. notable items (YTD annualised), +1.2ppts YoY

Distributions

- ◆ \$0.10 DPS for 2Q25 / \$0.20 for 1H25
- ◆ Announcing an up to \$3bn share buyback
- ◆ 13% of issued share count repurchased since 1Q23²

* Unless otherwise stated, this presentation is presented on a constant currency basis. ► denotes a measure shown on a reported FX basis. In this presentation, % changes relating to ECL and costs in () represent adverse movements. Figures throughout this presentation may be subject to rounding adjustments and may not sum precisely to totals given in charts, tables or commentary. Effective from 1 January 2025, the Group's operating segments comprise four businesses, along with Corporate Centre. All segmental comparative data have been re-presented on this basis

Navigating this period of economic uncertainty from a position of strength

Putting the changing needs of our customers at the heart of everything we do

Hallmark financial strength

Unique deposit franchise; deep customer relationships

- ◆ Strong deposit base of \$1.7tn
 - +\$15bn / +1% QoQ (including held-for-sale balances)
- ◆ 300k new-to-bank customers in HK during Q2, +70% YoY*

High-quality loan portfolio

- ◆ \$992bn gross loans and advances to customers
 - 95% rated strong, good or satisfactory
- ◆ Remain confident in our HK CRE exposure of \$32bn
 - We are focused in particular on the \$1.5bn sub-standard and credit impaired exposure that is >70% LTV

Resilient, recurring earnings

Reiterating FY25 Banking NII guidance of ~\$42bn

- ◆ Despite HIBOR headwinds, other tailwinds have given us the confidence to reiterate guidance[†]

Resilient growth in Wholesale Transaction Banking fee and other income, +5% YoY

- ◆ Trade +4% YoY, benefitting from our expertise (5,000 trade specialists), and our positioning across the fastest growing trade routes and the rapidly growing services trade sector

Wealth — positioned for growth across our footprint; investing for, and delivering growth

- ◆ Wealth fee and other income +22% YoY
- ◆ \$22bn NNIA in Q2 / \$75bn NNIA in the last 4 quarters

Reiterating our mid-teens RoTE target for 2025, 2026 and 2027, excluding notable items

* Unless otherwise stated, comparisons on this slide reflect 2Q25 performance vs. 2Q24

† HIBOR refers to Hong Kong Interbank Offered Rate. Further detail on slides 12, 23 and 24

Simple and agile — focused on delivering organisational simplification with discipline and at pace

We are on track to deliver ~\$1.5bn cost saves by YE26*

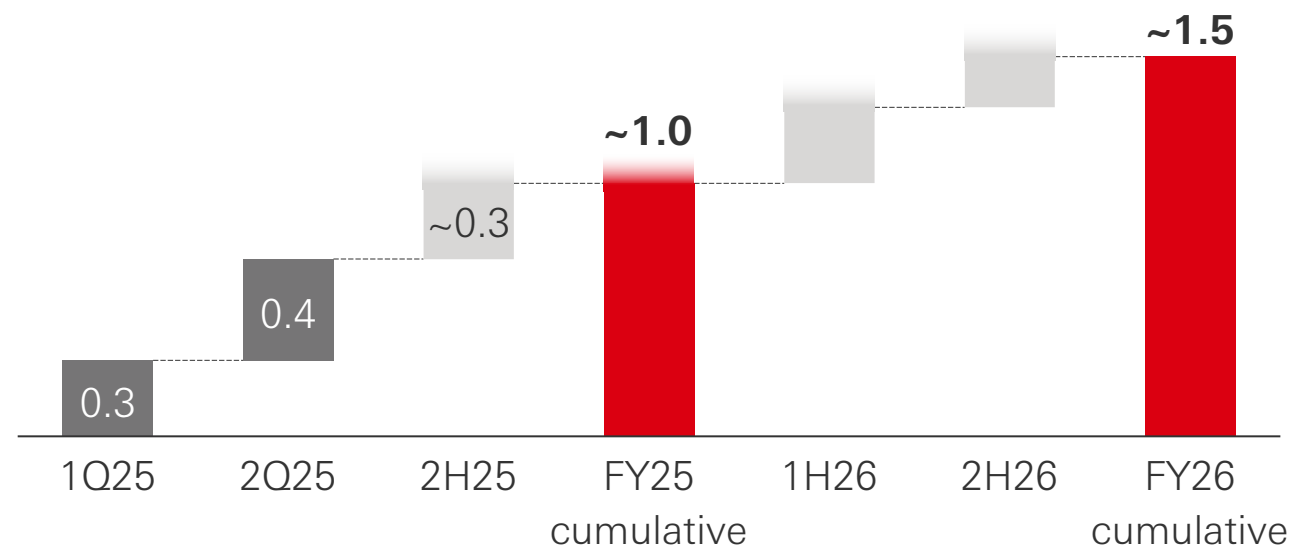
February 2025 announcement: c.8% of payroll cost saves, to be achieved by YE26*. Immaterial impact on revenue

Building a simple, more agile, focused organisation. Progressing at pace

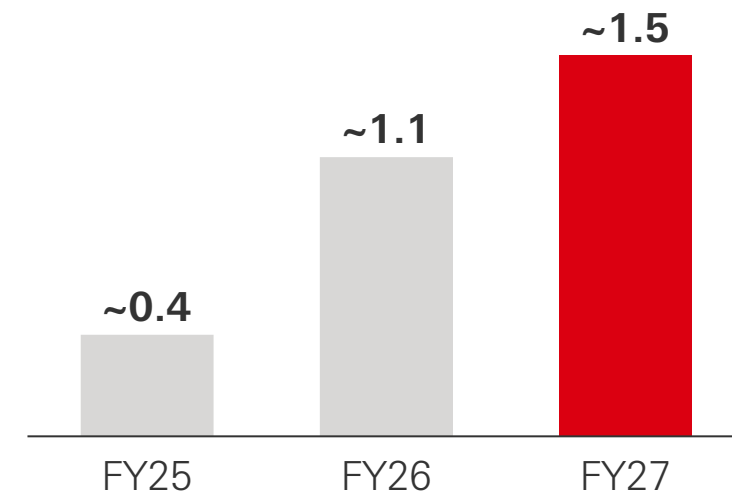
Operating through four new simplified businesses, each rooted in our strengths, and well positioned for growth

Committed to deliver ~\$1.5bn of simplification savings by YE26 (annualised), to be taken to the bottom line, including **~\$0.4bn** to be realised in the FY25 P&L (previously ~\$0.3bn)

Progress update: saves actioned and targeted¹, \$bn



Expected saves realisation in the P&L, \$bn



Simple and agile — exit of non-strategic activities

We are progressing at pace to exit non-strategic and low return activities

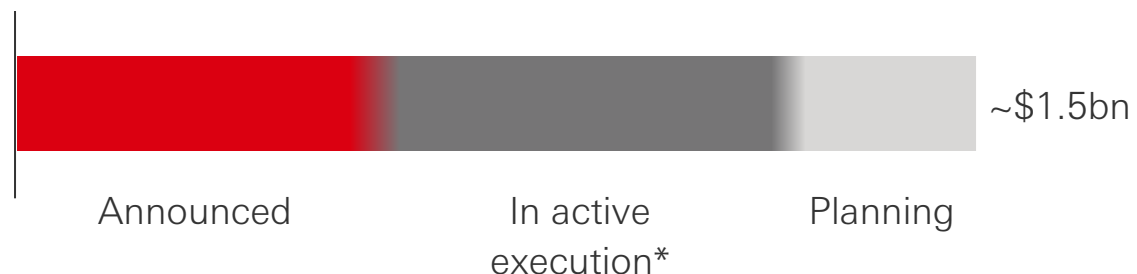
February 2025 announcement:

Over the medium term, we aim to exit non-strategic activities which have costs of ~\$1.5bn

Costs to be re-allocated to priority growth areas where we have clear competitive advantages and generate accretive returns

Update

We commenced targeted strategic reviews of our **retail** activities in Australia, Indonesia and Sri Lanka. Our Corporate and Institutional business in these markets is unaffected by these reviews



Exits announced in 2025

	<u>Target completion</u>
UK life insurance	1H26
German custody business	2H27 [†]
German fund administration	2H26
Stake in Grupo Galicia	Completed during 2Q25
French home and other loans	2H25
Uruguay	2H26
Bangladesh retail banking	1H26
<u>Announced 2025, prior to 1Q25 results:</u>	
ECM and M&A in US, UK & Europe	Ongoing
Bahrain retail banking	2H25

* Transactions in active execution are those where strategic divestment options are available and being actively pursued, but no decisions have been made yet or announced

[†] Transaction is expected to be completed in a phased manner, starting in 1Q26

Focused sustainable growth — investment in priority growth areas (1/2)

As announced in February 2025

Growth opportunities

Investments underway

Home markets (HK and UK)

- ◆ Grow customer base in HK through the acquisition of **new-to-bank international customers** and drive **wealth sales and digital** penetration
- ◆ Grow our market share in the **SME segment** in the UK

- ◆ Opening 3 new Wealth Centres
- ◆ Revamped our SME proposition with no monthly fees* and enhanced UK wide coverage, increasing proximity to customers
- ◆ Trustpilot score improved to 4+ stars, up from 1.3

Corporate and Institutional Banking (CIB)

- ◆ Leverage our **network** and **wholesale transaction banking** capabilities to capture opportunities arising from changing trade and capital flows
- ◆ Drive returns through a **distribution-led financing model** leveraging our strong underwriting capabilities

- ◆ Launched TradePay to support US clients with import duties
- ◆ Launched Tokenised Deposit Service for corporate clients in HK and Singapore, supporting real-time, always-on payments
- ◆ Further digitised our integrated working capital solution, providing suppliers with self-serve tools for faster financing in HK, mainland China, and India
- ◆ Enhanced payment tracking solution providing global view of payment status, improving client experience
- ◆ Launched initiative for optimising balance sheet to enhance returns, reduce risk, and create growth capacity

* For our Small Business account

Focused sustainable growth — investment in priority growth areas (2/2)

As announced in February 2025

Growth opportunities

Investments underway

International Wealth and Premier Banking (IWPB)

- ◆ Drive **customer acquisition** in Singapore and other growth markets, leveraging our strong deposit gathering capabilities and internal referrals
- ◆ Deepen **wealth penetration** and grow invested assets
- ◆ Grow our **share of mandates** within our invested assets
- ◆ Capture greater share of **corridor flows**

- ◆ Premier 3.0 to be launched in the UAE, India, Malaysia and the US during 2H25*
- ◆ End-to-end digital customer onboarding solution live in the UK, Singapore, the UAE; further launches in 2H25
- ◆ Opened 13 Wealth Centres (including mainland China, Singapore, Malaysia, UK)
- ◆ Launched our advisory platform (PRISM) in the US. Already live in HK, Singapore, Switzerland, UK
- ◆ Enhanced process for certain customers re-locating to the UAE, facilitating them to open a bank account before their departure

AI / Gen AI

- ◆ Improve **customer service, process efficiency, technology productivity** and **help protect our customers**

- ◆ Investing in flagship AI projects across the Group
- ◆ Deployed coding assistants to over 20,000 engineers, supporting a c.15% efficiency in time spent coding
- ◆ Using Gen AI in 5 CIB markets to support credit analysis write-ups

* Launching for existing customers in the US 2H25, and for new-to-bank customers in early FY26

Your HSBC

A simple, more agile, focused organisation built on our core strengths

1 Disciplined in our execution

- ◆ Actioned \$0.7bn of the ~\$1.5bn simplification savings from our re-organisation, to be taken to the bottom line
- ◆ Announced 7 exits since 1Q25 results

2 Momentum in our financial performance

Well positioned to grow, investing for growth, and delivering growth

- ◆ +5% YoY in our deposits* and +2% in loans†
- ◆ +22% YoY growth in Wealth fee and other income
- ◆ +5% YoY resilient growth in Wholesale Transaction Banking fee and other income

3 Confident in our ability to deliver on our targets and guidance

- ◆ Targeting a mid-teens RoTE for each of 2025, 2026 and 2027 (excluding notable items)

* Including \$19bn held-for-sale balances for 2Q25 and \$3bn for 2Q24

† Including \$2bn held-for-sale balances and \$6bn of French home and other loans reported as held-for-sale in 2Q25, and \$2bn held for sale balances in 2Q24

2Q25 results

Pam Kaur
Group CFO



2Q25 summary: \$9.2bn PBT excl. notable items

Income statement

- ◆ \$17.7bn revenue excl. notables +5% YoY, driven by fee and other income
- ◆ \$6.3bn PBT / \$9.2bn excl. notable items, stable YoY
- ◆ 17.7% RoTE excl. notable items in 2Q25 / 18.2% YTD, +1.2ppts YoY

Notable items

- ◆ \$(2.8)bn, including: \$(2.1)bn BoCom dilution and impairment losses; \$(0.7)bn cost notables, incl. restructuring (see slide 22)

Balance sheet

- ◆ Deposits +\$2bn QoQ / +\$15bn incl. held-for-sale balances
- ◆ Loans +\$5bn QoQ

Capital & distributions

- ◆ 14.6% CET1 ratio
- ◆ \$0.10 DPS
- ◆ Announcing an up to \$3bn share buyback

* Excluding material notable items and related impacts

† Includes special dividend of \$0.21

‡ YTD annualised

Income statement, \$bn	2024	2025	Δ, \$	Δ, %
Revenue	16.7	16.5	(0.2)	(1)%
ECL	(0.3)	(1.1)	(0.7)	>(100)%
Costs	(8.2)	(8.9)	(0.7)	(8)%
Associates	0.9	(0.2)	(1.0)	>(100)%
PBT	9.0	6.3	(2.7)	(30)%
Profit attrib. to ordinary shareholders ▶	6.4	4.6	(1.8)	(29)%
Revenue excl. notable items	16.9	17.7	0.8	5%
Target basis costs	(8.1)	(8.3)	(0.1)	(2)%
PBT excl. notable items	9.2	9.2	0.0	0%

Balance sheet	1Q25	2Q25	Δ, \$	Δ, %
Customer loans, \$bn	976	982	5	1%
Customer deposits, \$bn	1,717	1,719	2	0%
CET1 ratio, % ▶	14.7	14.6	(0.1)ppts	

Key financial metrics	2024	2025	Δ
EPS, \$ ▶	0.35	0.26	\$(0.09)
EPS excl. material notable items*, \$ ▶	0.35	0.39	\$0.04
DPS, \$ ▶	0.31 [†]	0.10	\$(0.21)
RoTE excl. notable items [‡] , % ▶	17.0	18.2	+1.2ppts
TNAV per share, \$ ▶	8.35	9.17	\$0.82

Business segment performance

Revenue growth across all businesses

2025	Hong Kong	UK	CIB	IWPB	Corporate Centre
Revenue excl. notable items, \$bn	3.8	3.2	6.9	3.5	0.1
PBT excl. notable items, \$bn	2.1	1.8	3.2	1.0	1.1
PBT incl. notable items, \$bn	2.1	1.7	2.8	0.9	(1.3)*
RoTE incl. notable items [†] , %	34.9%	23.4%	16.9%	16.8%	(2.8)%

* Corporate Centre includes \$(2.4)bn notable items, primarily relating to the BoCom dilution loss and impairment

† YTD annualised

Revenue

+5% YoY growth driven by fee and other income*

\$bn	2024	2025	Δ
Banking NII	11.0	10.7	(0.2)
Fee and other income	5.9	6.9	1.0
— Wholesale Transaction Banking	2.7	2.8	0.1
— Wealth	1.9	2.3	0.4
— Other	1.4	1.9	0.5
Revenue excluding notable items	16.9	17.7	0.8
Notable items	(0.2)	(1.2)	(1.0)
Revenue	16.7	16.5	(0.2)

+5%

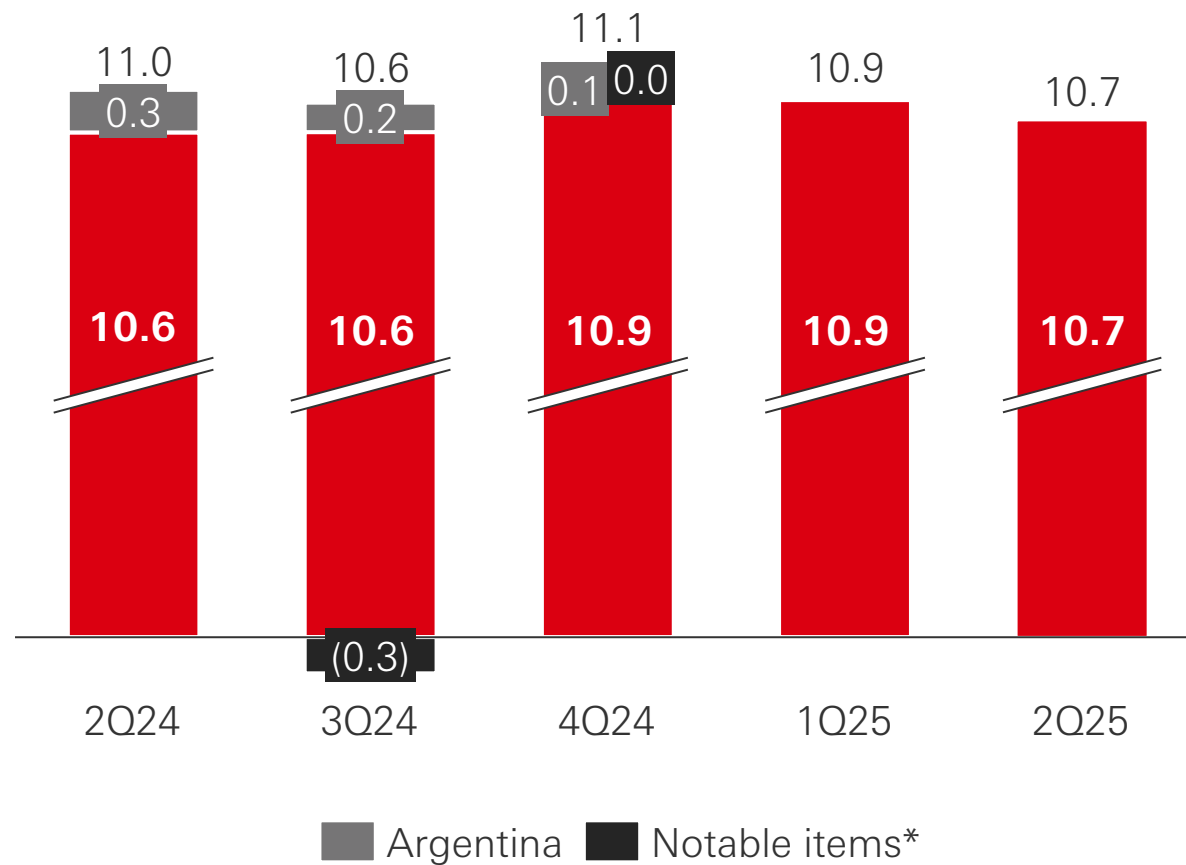
- ◆ +\$0.5bn 'Other' includes:
 - +\$0.1bn IB, Debt and Equity markets
 - +\$0.1bn Markets Treasury income
 - +\$0.2bn non-recurrence of Argentina hyperinflation
 - +\$0.1bn fair value move on interest rate hedges related to the sale of our retained French home loan portfolio
- ◆ \$(1.2)bn 2Q25 revenue notable items primarily \$(1.1)bn BoCom dilution loss (impairment of \$(1.0)bn recognised through associates)

* Excluding notable items

Banking NII

Continue to expect ~\$42bn for FY25

Banking NII, \$bn



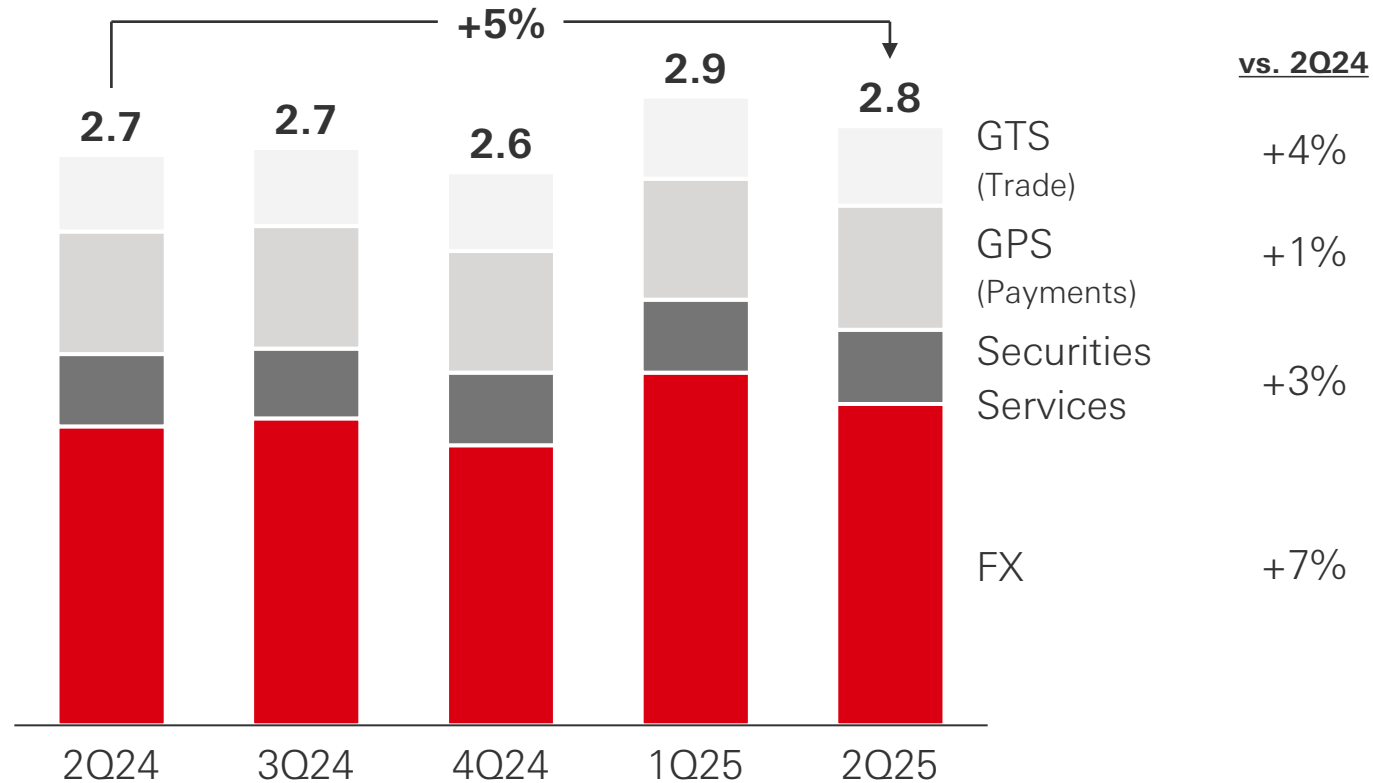
- ◆ **\$(0.2)bn QoQ**, largely reflecting lower interest rates, partly offset by the repricing of structural hedge assets
- ◆ **Structural hedge notional \$578bn**, +\$18bn QoQ (ex. FX) — see slide 23
- ◆ **Unchanged FY25 Banking NII guidance ~\$42bn**
 - Includes favourable impact of FX, broadly offset by lower HIBOR
 - 1m HIBOR at ~1% adversely impacts Banking NII by ~\$(100)m per month
 - Further detail on Hong Kong switchable mortgages on slide 24

* 3Q24 and 4Q24 included notable items related to the early redemption of legacy securities

Wholesale Transaction Banking

Growth across all products

Fee and other income, \$bn

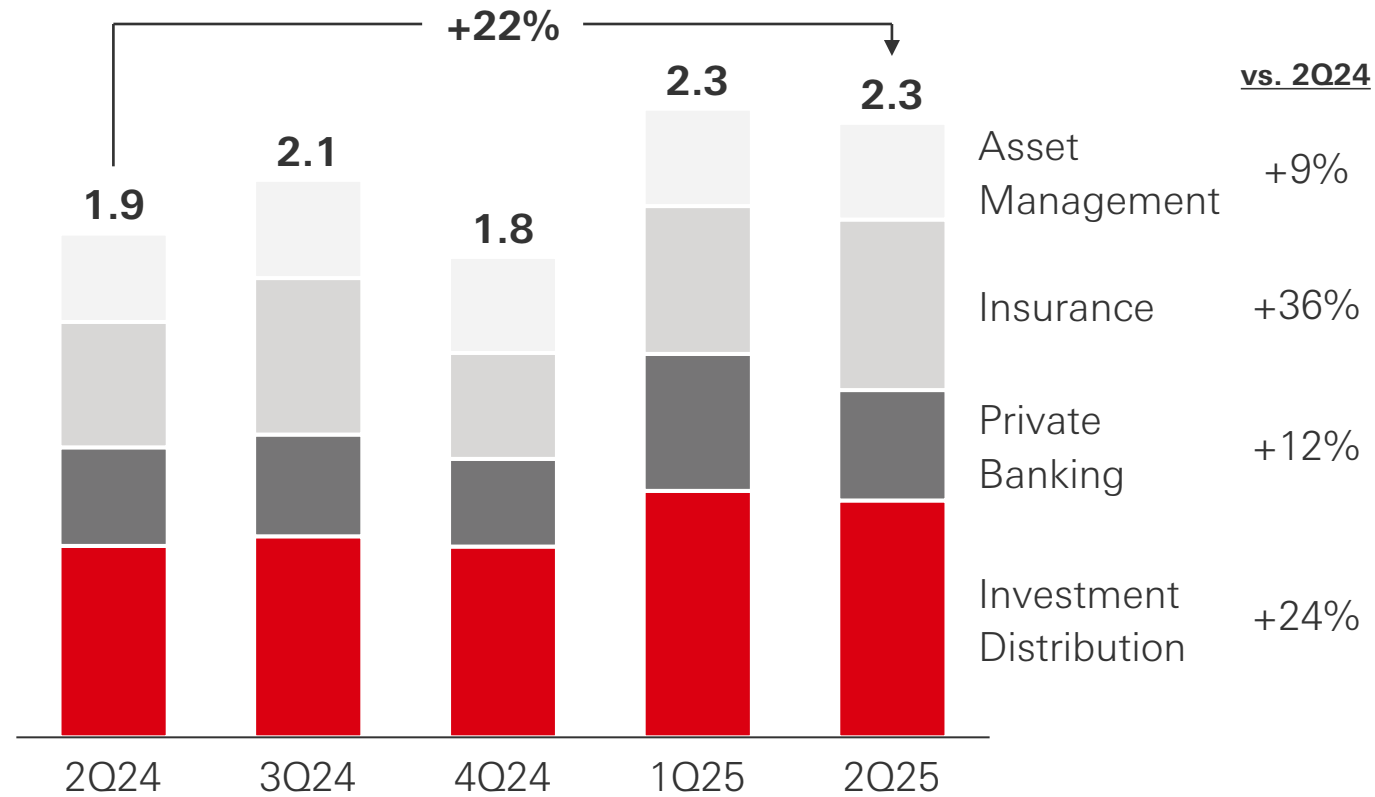


- ◆ **+7% FX**, capturing elevated client activity due to market volatility and geopolitical events
- ◆ **+4% GTS**, driven by guarantees, supporting clients as they expand infrastructure and production capabilities
- ◆ **+3% Securities Services**, due to higher asset balances as a result of improved valuations and new customer mandates, particularly in Asia and the Middle East
- ◆ **+1% GPS**, including higher volumes in cross-border and real-time payments

Wealth

+22% YoY, with broad-based growth across products and markets

Fee and other income, \$bn

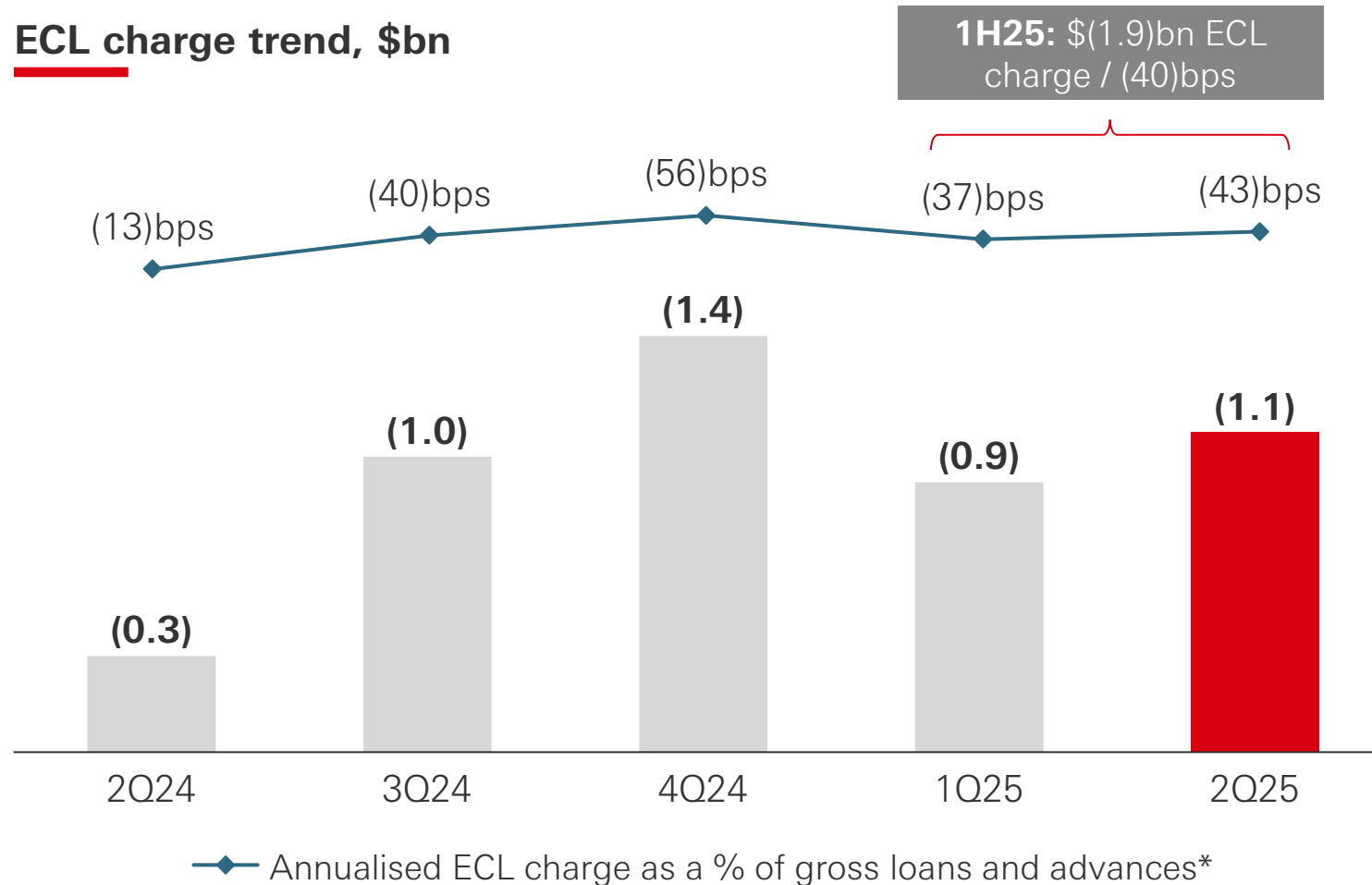


- ◆ Strong performance as we captured high levels of client activity during the quarter
- ◆ Executing at pace to deliver our strategic ambitions
- ◆ Strong insurance performance driven by continued CSM growth and favourable net investment result
- ◆ Key metrics:
 - **300k** new-to-bank customers in HK (2Q24: 177k)
 - **\$0.9bn** insurance manufacturing new business CSM (2Q24: \$0.6bn)
 - **\$13.5bn** insurance manufacturing CSM balance (1Q25: \$12.8bn)
 - **\$22bn** net new invested assets, including \$11bn in Asia (2Q24: \$6bn, including \$19bn Asia)

Credit performance

Revising FY25 guidance to ~**(40)bps***

ECL charge trend, \$bn



- ◆ **\$(1.1)bn 2025 ECL charge** includes:
 - \$(0.4)bn Hong Kong CRE, reflecting: \$(0.1)bn model updates; stage 3 defaults; downward pressure on non-residential rents and capital values — see slide 25
 - \$(0.2)bn UK business, reflecting a normalised level of ECL compared to releases of provisions for forward economic guidance against retail exposures in 1H24

Revised guidance

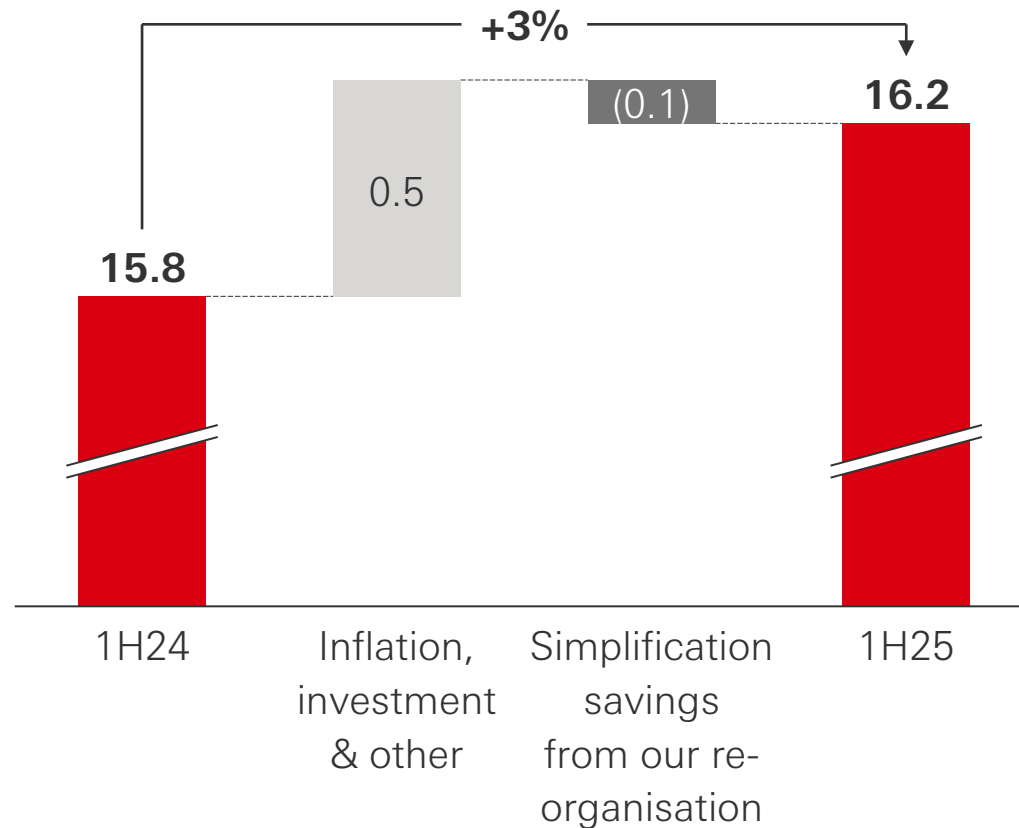
- ◆ **FY25 ECL charge ~**(40)bps*****, incorporates market conditions in the Hong Kong CRE sector

* As a percentage of average gross loans and advances to customers, including held-for-sale loan balances

Costs

On track for FY25 cost guidance; now expect ~\$0.4bn of simplification savings in FY25 P&L

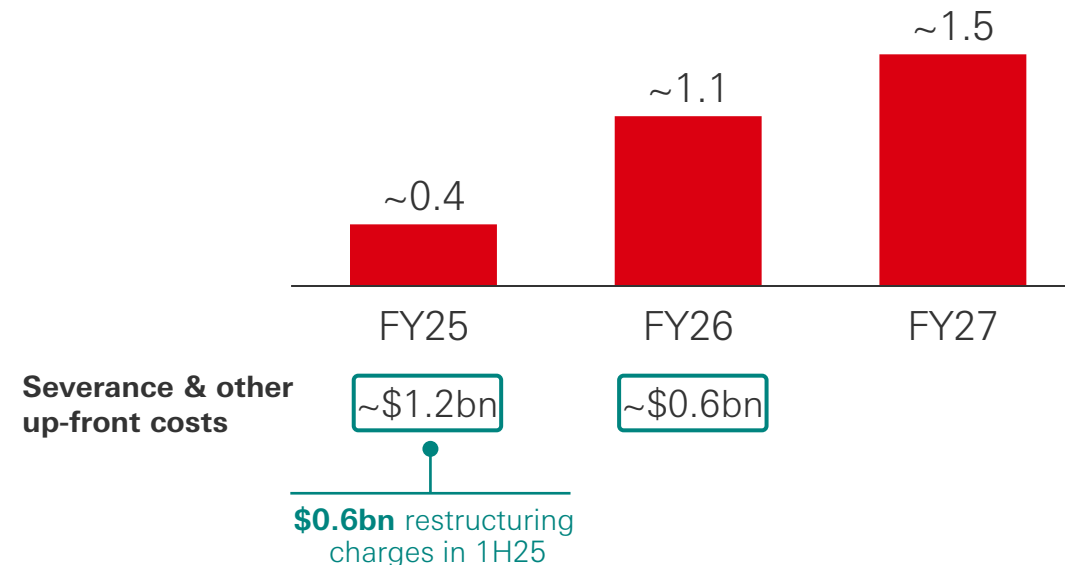
Target basis costs, \$bn



◆ On track for ~3% target basis cost growth in FY25

- To date, we have taken actions to realise \$0.7bn annualised simplification savings; expect these to flow into the P&L as per the phasing below
- FY24 target cost baseline on updated FX: \$(32.4)bn

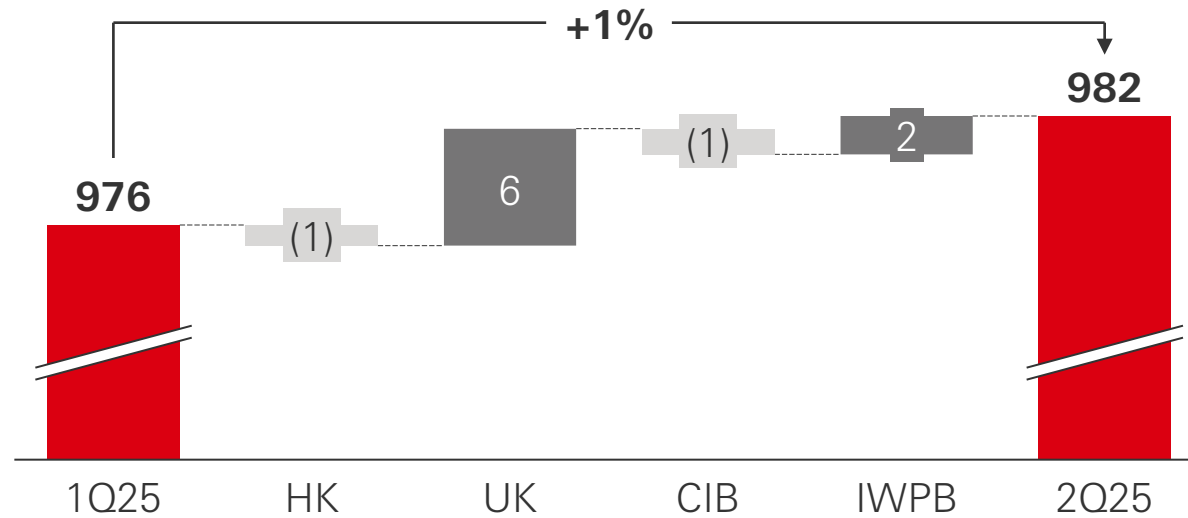
Expected simplification savings realisation in P&L, \$bn



Customer loans and deposits

+\$83bn deposits vs. 2Q24 / +5% incl. held-for-sale balances

Loans, \$bn

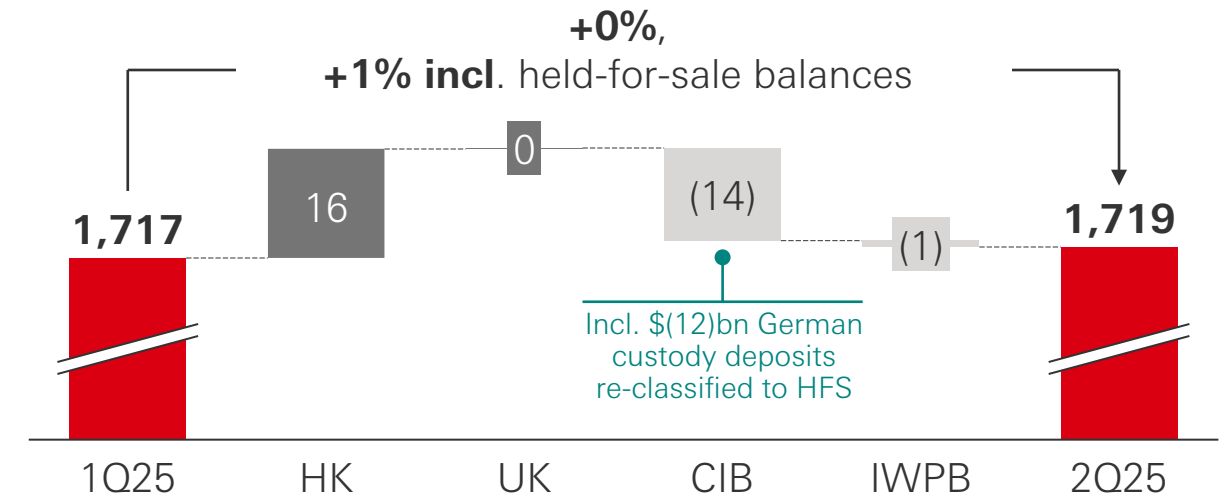


QoQ:

- ◆ **+\$6bn UK** driven by commercial banking in targeted sectors, as well as growth in mortgages
- ◆ **+\$2bn IWPB** driven by wealth lending in the Private Bank, notably in Hong Kong

YoY: +1%, or +2% incl. held-for-sale balances*

Deposits, \$bn



QoQ:

- ◆ **+1%** including held-for-sale balances (mainly custody business in Germany)
- ◆ **+\$16bn HK**, capturing strong capital and wealth inflows into Hong Kong as a wealth hub

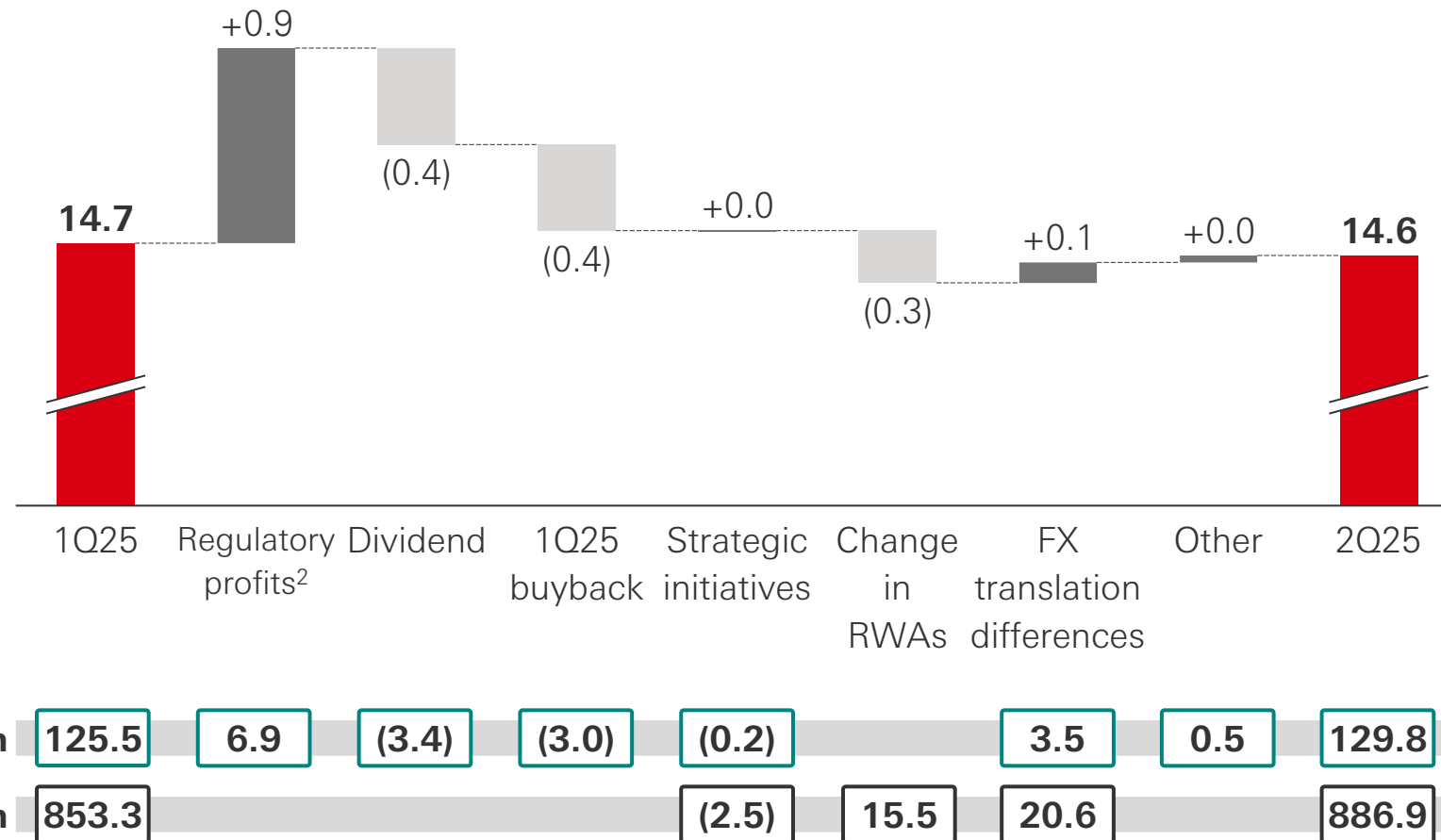
YoY: +4%, or +5% incl. held-for-sale balances

* Includes \$6bn retained portfolio of home and other loans in France

Capital

Strong capital generation

CET1 ratio, %¹



- ◆ **No material impact from BoCom** impairment or dilution loss due to a compensating release of threshold deductions
- ◆ RWA drivers: corporate lending in UK and CIB; methodology and policy
- ◆ \$0.39 of DPS accrued in 1H25 (of which \$0.20 announced to date)*

Upcoming impacts

- ◆ **3Q25:** (0.4)ppts from the up to \$3bn share buyback announced with 2Q25 results
- ◆ **2H25:** \$(1.4)bn FVOCI loss will recycle to the P&L[†] associated with the sale of our retained French home loan portfolio — no impact on CET1

* \$0.19 accrued but not announced (equivalent to ~\$3.3bn of CET1 capital), based on share count as at 30 June 2025

† Reflects accumulated fair value losses recognised through other comprehensive income as at 30 June 2025

Targets and guidance

Target

Mid-teens RoTE in each of 2025 to 2027, excluding notable items

FY25 guidance

Banking NII	Around \$42bn (market dependent)
ECL charge	~(40)bps ¹  Revised guidance
Costs	Growth of ~3%, on a target basis ²
Dividends	50% of EPS excluding material notable items and related impacts ³

Medium term guidance

Wealth	Grow fee and other income at a double-digit % CAGR
CET1 ratio	Manage in 14-14.5% target range
Loan growth	Mid-single digit % CAGR over the medium to long term

Our targets and expectations reflect our current outlook for the global macroeconomic environment and market-dependent factors, such as market-implied interest rates (as of mid-July 2025) and rates of foreign exchange, as well as customer behaviour and activity levels. 2025 Banking NII guidance is based on our latest modelling, recognising the favourable impacts of foreign exchange rates and the adverse effect of the fall in the Hong Kong Interbank Offered Rate ('HIBOR'), particularly during 2Q25. The medium term is defined as 3-5 years from 1 January 2025.

Given current levels of uncertainty and market turmoil, we expect demand for lending to remain muted during 2025. However, over the medium to long term we continue to expect mid-single digit percentage growth for year-on-year customer lending balances

Appendix

Quarterly financial performance summary

\$bn	2Q24	3Q23	4Q24	1Q25	2Q25	vs. 2Q24	
Income statement metrics:							
Revenue	16.7	17.1	11.8	18.1	16.5	(0.2)	(1)%
ECL	(0.3)	(1.0)	(1.4)	(0.9)	(1.1)	(0.7)	>(100)%
Costs	(8.2)	(8.2)	(8.7)	(8.4)	(8.9)	(0.7)	(8)%
Associates	0.9	0.6	0.7	0.8	(0.2)	(1.0)	>(100)%
Profit before tax	9.0	8.5	2.3	9.7	6.3	(2.7)	(30)%
Profit attributable to ordinary shareholders ▶	6.4	6.1	0.2	6.9	4.6	(1.8)	(29)%
Memo items:							
Revenue excluding notable items	16.9	17.3	16.7	18.2	17.7	0.8	5 %
— Banking NII	11.0	10.9	11.0	10.9	10.7	(0.2)	(2)%
— Fee and other income	5.9	6.4	5.7	7.4	6.9	1.0	17 %
Profit before tax excluding notable items	9.2	8.8	7.4	10.0	9.2	0.0	0%
Earnings metrics:							
EPS, \$ ▶	0.35	0.34	0.01	0.39	0.26	\$(0.09)	
EPS ex. material notable items, \$ ▶	0.35	0.34	0.29	0.39	0.39	\$0.04	
DPS, \$ ▶	0.31*	0.10	0.36	0.10	0.10	\$(0.21)	
RoTE ex. notable items (annualised), % ▶	17.1	15.9	13.2	18.4	17.7	0.6ppts	
\$bn	2Q24	3Q24	4Q24	1Q25	2Q25	vs. 1Q25	
Balance sheet metrics:							
Customer loans	973	975	975	976	982	5	1 %
Customer deposits	1,652	1,671	1,726	1,717	1,719	2	0 %
Centrally funded net trading assets ▶	207	210	200	200	207	7	4 %
Reported RWAs ▶	835	864	838	853	887	34	4 %
CET1 ratio, % ▶	15.0	15.2	14.9	14.7	14.6	(0.1)ppts	
TNAV per share, \$ ▶	\$8.35	\$9.00	\$8.61	\$9.08	\$9.17	\$0.09	

▶ denotes a measure shown on a reported FX basis

* Includes special dividend of \$0.21

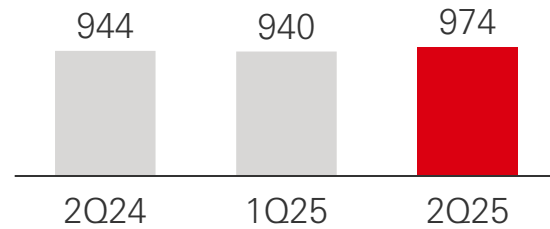
Notable items

\$bn	2Q24	2Q25	1H25
Restructuring and other related costs	0.0	(0.5)	(0.6)
BoCom	—	(2.1)	(2.1)
<i>Of which: Dilution loss of interest in associate</i>	—	(1.1)	(1.1)
<i>Of which: impairment loss of interest in associate</i>	—	(1.0)	(1.0)
Disposals, wind-downs, acquisitions and related costs	(0.2)	(0.2)	(0.4)
Total	(0.2)	(2.8)	(3.1)

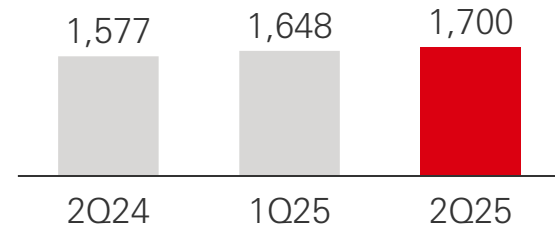
Banking NII – key drivers

Balance sheet

Average customer loans, \$bn



Average customer deposits, \$bn¹

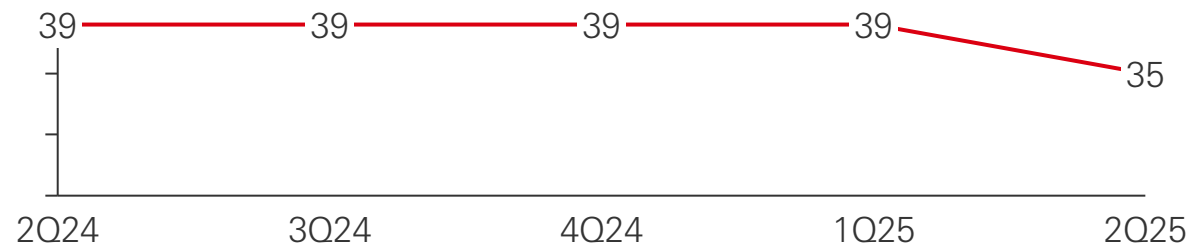


Structural hedge

\$bn	Balance	Average yield
Notional balance	578	
– o/w: 3Q25-4Q25 reinvestment	~55	~2.8%
– o/w: FY26 reinvestment	~105	~2.8%
– o/w: FY27 reinvestment	~105	~3.4%

Weighted average life 3.1 years

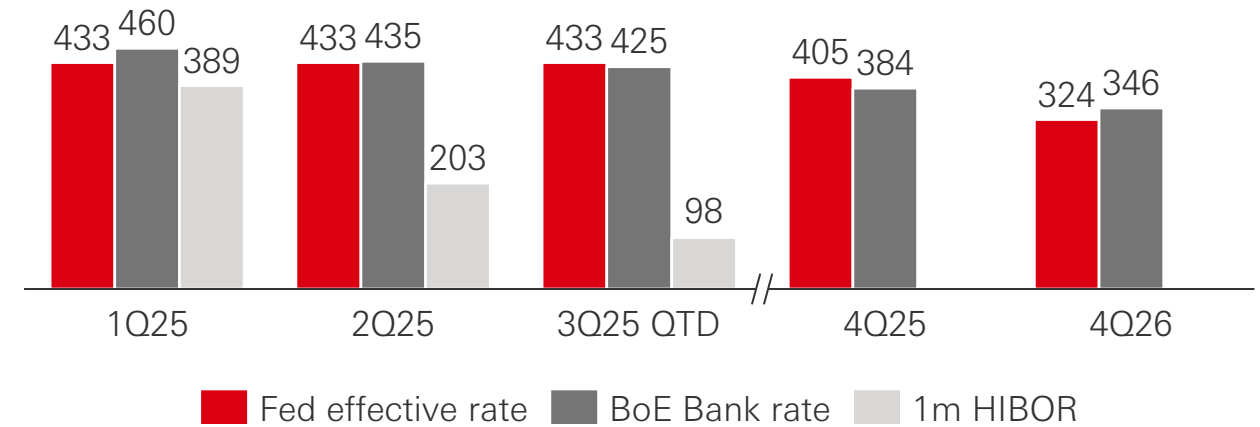
Time deposits as a % of Hong Kong customer deposits*



Interest rates

Key rates – quarterly averages, bps

Source: Bloomberg, as at 25 July 2025²



Banking NII – year 1 sensitivity to a (100)bps down-shock[†]

As at 30 June 2025

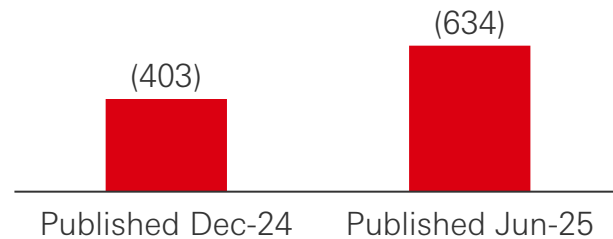
\$m	
USD	(861)
HKD	(634)
GBP	(390)
EUR	(249)
Other	(983)
Total	(3,117)

* Relates to Hong Kong (entity)

† Assumptions include a static balance sheet, no management actions and a 50% pass-through – see page 71 of our Interim Report 2025 for further detail

Banking NII – HKD supplementary information

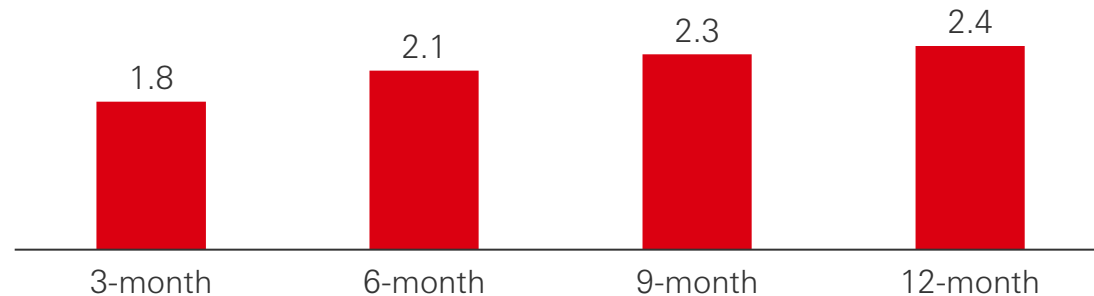
HKD Banking NII sensitivity to a (100)bps down-shock*, \$m



- Relative to December 2024, the June 2025 sensitivity has primarily increased due to deposit migration from time deposits to CASA
- As the June 2025 (100)bps sensitivity is based on **market-implied forward rates** which include HIBOR rising, Banking NII sensitivity from the switchable mortgage portfolio (see right-hand side) is not significant

HKD fixed-float interest rate swap vs. 1-month HIBOR, %

Source: Bloomberg, as at 25 July 2025



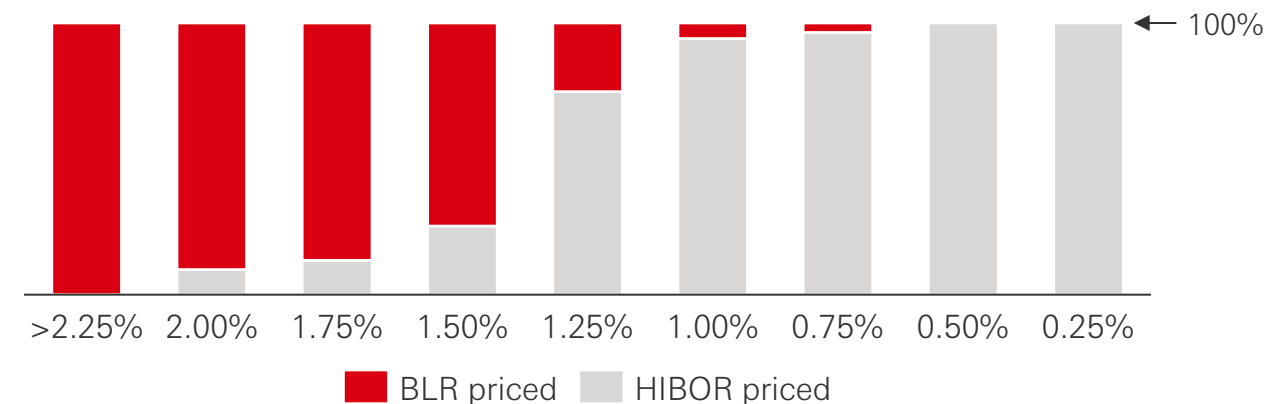
Impact of sustained lower HIBOR

- In 2Q25, HIBOR was significantly lower than the market-implied forward rates
- 1m HIBOR at ~1% adversely impacts Banking NII by ~\$(100)m per month

Hong Kong mortgage portfolio

- \$87bn switchable between two rates, where customers pay the lower of:
 - Best Lending Rate (BLR, currently 5.25%), minus ~2.5%[†]
 - 1-month HIBOR + 1.3%
- When 1m HIBOR falls to around 2%, mortgages begin to switch from rate 1 to rate 2, resulting in incremental Banking NII sensitivity

Pricing basis of switchable mortgages at different levels of 1m HIBOR



* Assumptions include a static balance sheet, no management actions and a 50% pass-through – see page 71 of our Interim Report 2025 for further detail

† Average across the portfolio

Hong Kong commercial real estate

Excluding exposure to mainland China borrowers

Loans and advances to customers by credit quality, \$bn

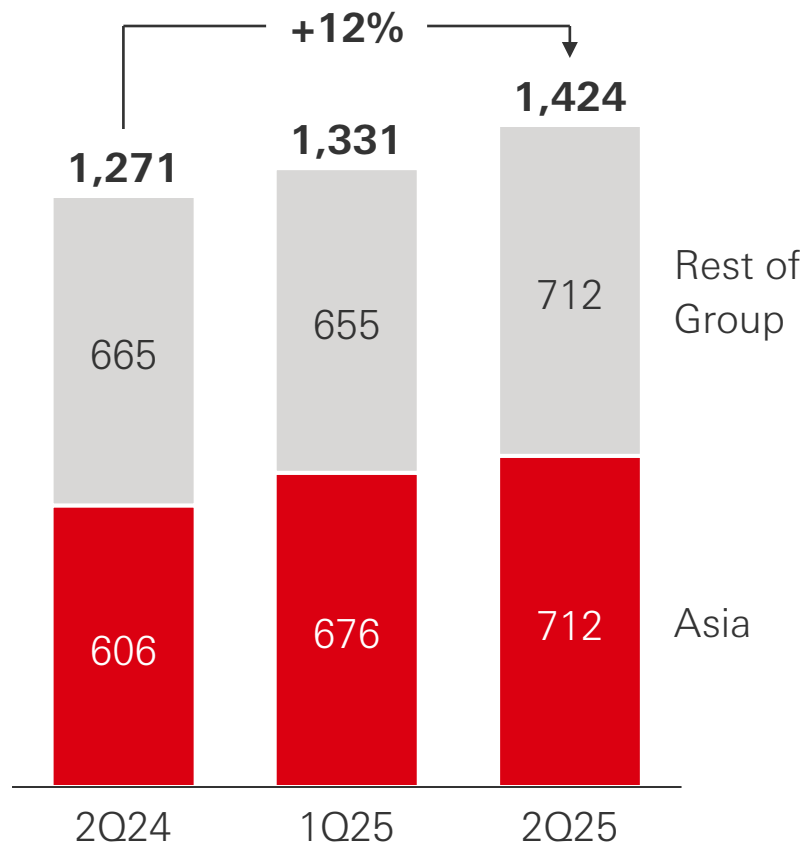
	FY24	1H25
Strong	4.5	4.0
Good	9.8	9.1
Satisfactory	10.7	10.3
Sub-standard	3.7	3.4
— <i>Of which: >70% LTV</i>	<i>0.1</i>	<i>0.0</i>
Credit impaired	4.6	5.1
— <i>Of which: >70% LTV</i>	<i>1.2</i>	<i>1.4</i>
Total	33.2	31.9
Memo items:		
ECL charge	(0.1)	(0.5)
ECL allowance	(0.4)	(0.9)
— <i>Of which: credit impaired</i>	<i>(0.3)</i>	<i>(0.5)</i>
Average LTV sub-standard	46%	45%
Average LTV credit impaired	58%	67%
% portfolio secured*	54%	58%

- ◆ \$(0.5)bn 1H25 ECL charge included \$(0.1)bn due to model updates. Also reflects an increase in allowances for stage 3 defaults, as well as over-supply in non-residential property, resulting in downward pressure on rentals and capital values
- ◆ Challenges are concentrated in the secured portfolio, particularly with retail and office property collateral; credit migration in 1H25 was predominantly in this book
- ◆ Unsecured exposures are typically granted to strong, listed Hong Kong developers which are commonly members of conglomerate groups with diverse cashflows
 - Stable in size and quality, with limited Credit impaired levels and close to 95% rated Strong or Good
- ◆ \$8.5bn rated sub-standard or credit impaired, including \$1.5bn >70% LTV:
 - \$3.4bn sub-standard, immaterial balance with LTV >70%
 - \$5.1bn credit impaired, of which \$1.4bn has an LTV > 70%, primarily in Hang Seng Bank. ECL allowance \$(0.5)bn

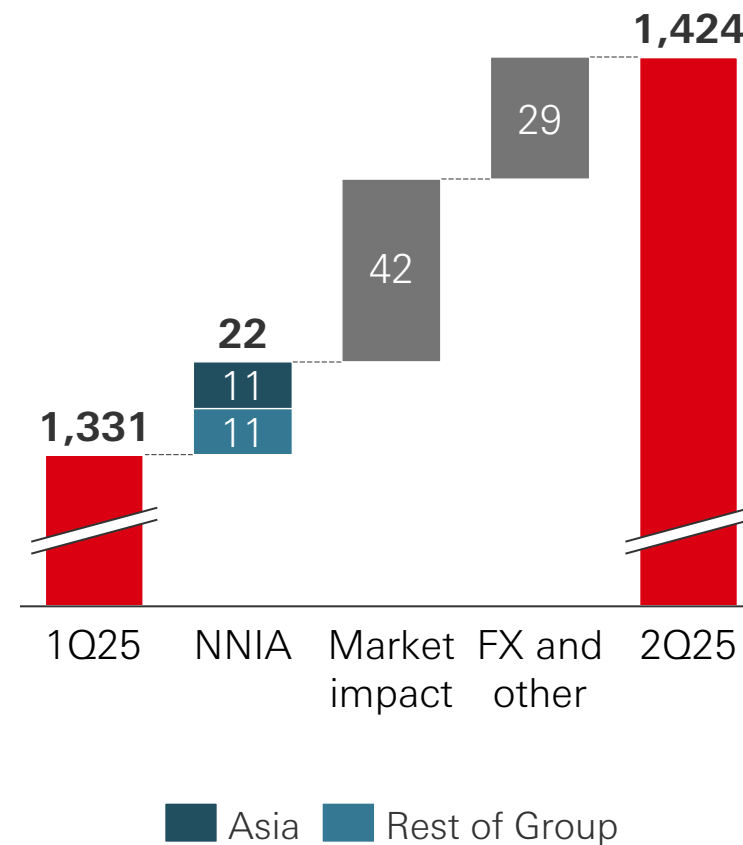
* Based on total limits, including off balance sheet commitments, of \$43.9bn (1H25) and \$49.2bn (FY24)

Wealth metrics

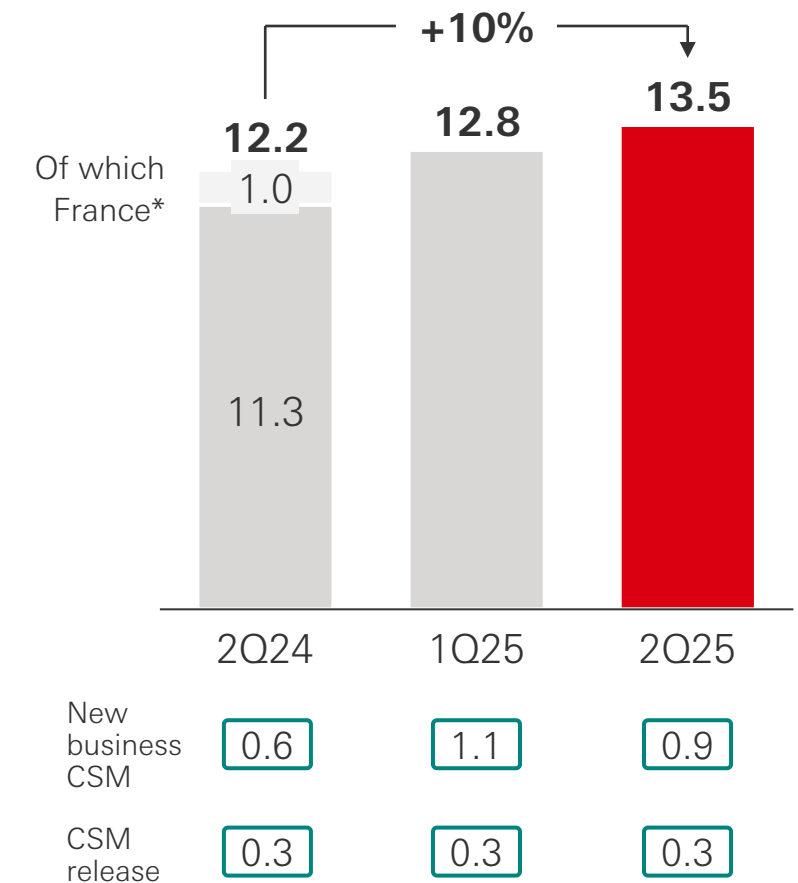
Invested assets, \$bn ▶



Invested assets evolution, \$bn ▶



Insurance manufacturing CSM balance, \$bn ▶



* In 4Q24, the CSM relating to our French life insurance business was re-classified as held-for-sale

Costs — supplementary information

Target basis costs reconciliation

\$m	FY24*	2Q24	2Q25
Costs	(33,095)	(8,247)	(8,920)
Less: Notable items	224	32	652
Less: Impact of retranslating prior period results in hyperinflationary economies at constant currency	(44)	(13)	—
Less: Canada direct costs	152	—	—
Less: Argentina direct costs	395	107	—
Target basis	(32,368)	(8,121)	(8,267)

~\$1.5bn simplification savings from our re-organisation

\$bn	2Q25	1H25
Severance and other up-front costs	(0.5)	(0.6)
Annualised cost savings actioned	0.4	0.7
Cost savings realised in P&L	0.1	0.1

* FY24 rebased at constant currency (1H24 re-translated at 1H25 average FX; 2H24 re-translated at 2Q25 average FX rates)

BoCom

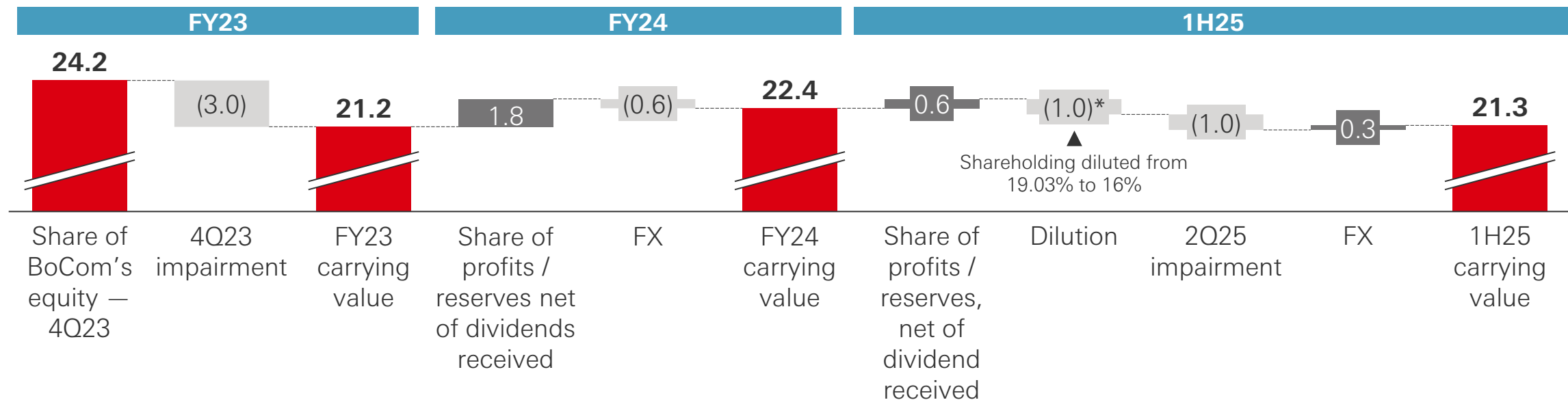
Dilution loss

- ◆ The Group's interest in BoCom reduced from 19.03% to 16.00% following the completion of a capital issuance by BoCom on 17 June 2025. The dilution of the Group's interest resulted in a pre-tax loss of \$(1.1)bn recognised in other operating income*

Impairment

- ◆ The Group performed an impairment test on the carrying value at 30 June 2025 which resulted in an impairment of \$(1.0)bn, as the recoverable amount as determined by a value-in-use calculation was lower than the carrying value, recognised within impairment of interest in associate†
- ◆ Neither the dilution loss nor the impairment loss had a material impact on the Group's capital ratios or distribution capacity. Both amounts are treated as a material notable item, therefore excluded from our target basis dividend payout ratio

Carrying value FY23 to 1H25, \$bn



* \$(1.1)bn dilution loss included \$(0.1)bn reserve recycling which does not impact BoCom's carrying value

† The fair value of the Group's interest in BoCom was \$13.1bn at 30 June 2025

PBT — supplementary information

2Q25 reported PBT to PBT excluding notable items

\$m	HK	UK	CIB	IWPB	Corporate Centre	Total
Reported PBT	2,131	1,730	2,842	904	(1,281)	6,326
Less: notable items	(2)	(43)	(324)	(100)	(2,367)	(2,836)
Constant currency PBT, excl. notable items	2,133	1,773	3,166	1,004	1,086	9,162

2Q24 reported PBT to PBT excluding notable items

\$m	HK	UK	CIB	IWPB	Corporate Centre	Total
Reported PBT	2,437	1,770	2,961	1,080	658	8,906
Currency translation	3	108	(12)	(6)	(10)	83
Constant currency PBT	2,440	1,878	2,949	1,074	648	8,989
Notable items	—	5	(12)	3	(196)	(200)
Constant currency PBT, excl. notable items	2,440	1,873	2,961	1,071	844	9,189

EPS excluding material notable items and related impacts

Reported FX, \$m	2Q24	3Q24	4Q24	1Q25	2Q25
Profit attributable to ordinary shareholders (PAOS)	6,403	6,134	197	6,932	4,578
Dilution and impairment losses of interest in associate (BoCom)	—	—	—	—	1,988
Impact of the sale of our banking business in Canada	(7)	(4)	(10)	(2)	1
Impact of the sale of our business in Argentina	55	(30)	4,999	70	28
Others	(3)	(2)	(4)	—	186
PAOS excluding material notable items and related impacts	6,448	6,098	5,182	7,000	6,781
Average basic number of ordinary shares, after deducting own shares held (m)	18,509	18,151	18,042	17,769	17,528
Basic EPS, \$	0.35	0.34	0.01	0.39	0.26
Basic EPS excluding material notable items and related impacts, \$	0.35	0.34	0.29	0.39	0.39

Argentina (sale completed 6 December 2024)

Reported FX, \$m	1Q24	2Q24	3Q24	4Q24	FY24
NII	488	434	264	142	1,328
Non-NII	(290)	(125)	(52)	(18)	(486)
Revenue	197	309	211	125	842
ECL	(61)	26	(5)	(9)	(48)
Costs	(160)	(163)	(169)	(112)	(604)
PBT	(23)	173	37	4	190

Constant currency, \$m	1Q24	2Q24	3Q24	4Q24
NII	350	324	204	113
Non-NII	(208)	(91)	(38)	(12)
Revenue	142	233	166	102
ECL	(44)	21	(4)	(7)
Costs	(115)	(122)	(134)	(93)
PBT	(17)	132	28	(10)

The loss on sale and related impacts were booked at a Group level (see slide 30) and are not reflected in the numbers above

2Q25 vs. 1Q25 equity drivers

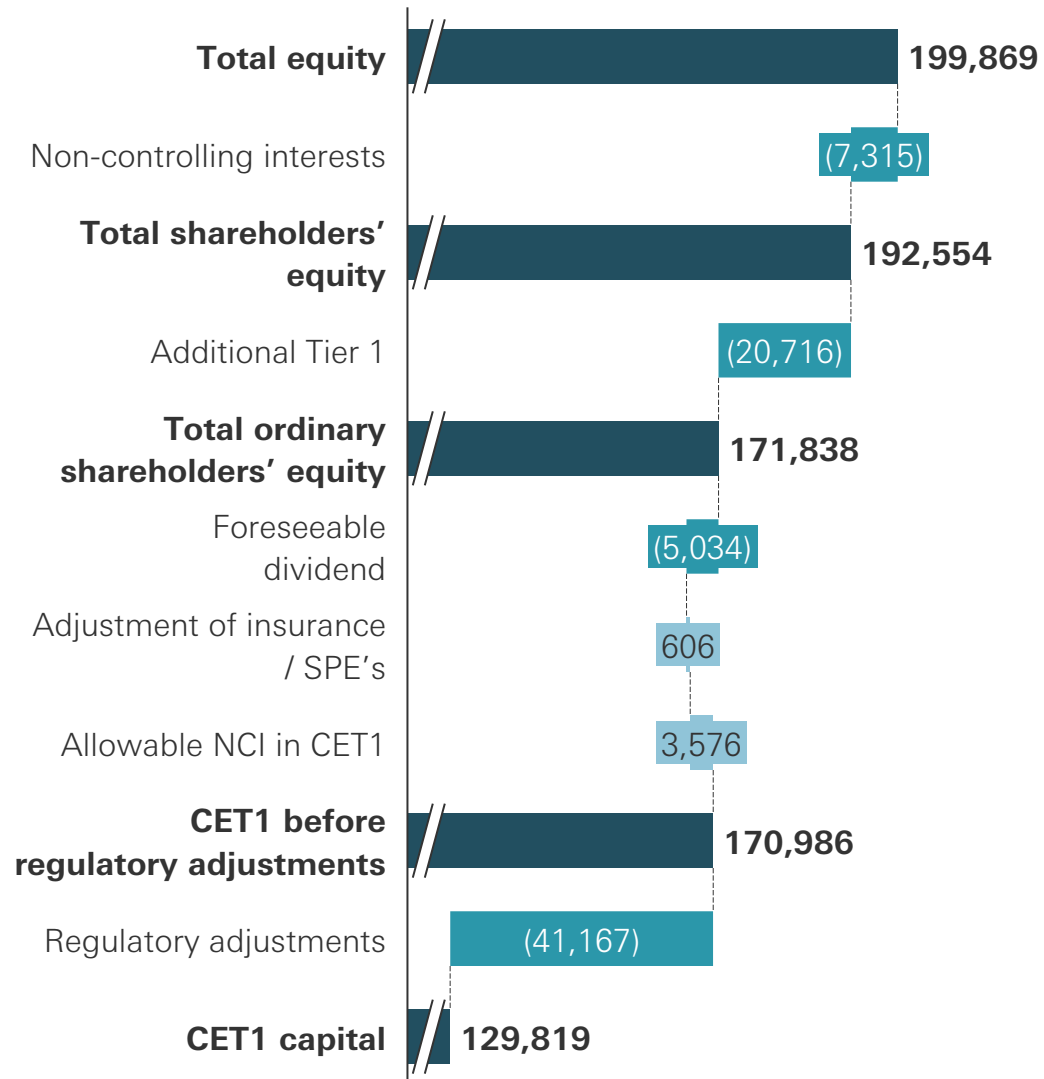
Reported FX	Shareholders' equity, \$bn	Tangible equity, \$bn	TNAV per share, \$	Basic number of ordinary shares outstanding after deducting own shares held, millions
At 31 March 2025	190.8	160.4	9.08	17,668
Profit attributable to:	4.7	5.1	0.29	—
<i>Ordinary shareholders¹</i>	4.6	5.1	0.29	—
<i>Other equity holders</i>	0.2	—	—	—
Dividends	(8.3)	(8.1)	(0.46)	—
<i>On ordinary shares</i>	(8.1)	(8.1)	(0.46)	—
<i>On other equity instruments</i>	(0.2)	—	—	—
FX ¹	4.4	4.0	0.22	—
Issuance/Redemption of securities	2.0	—	—	—
Share buybacks	(3.0)	(3.0)	(0.05)	(242)
Actuarial gains/(losses) on defined benefit plans	(0.4)	(0.4)	(0.02)	—
Cash flow hedge reserves	1.5	1.5	0.08	—
Fair value movements through 'Other Comprehensive Income'	0.6	0.6	0.04	—
<i>Of which: changes in fair value arising from changes in own credit risk</i>	(0.0)	(0.0)	—	—
<i>Of which: debt and equity instruments at fair value through OCI</i>	0.7	0.7	0.04	—
Other ¹	0.3	(0.5)	(0.01)	(29)
At 30 June 2025	192.6	159.6	9.17	17,397

◆ Cancellation of shares/buybacks:

- \$(3.0)bn movement in equity reflects the \$3bn buyback announced at 1Q25 results
- (242)m shares excludes 55m shares which were repurchased after 30 June 2025, which will be reflected in 3Q25

Total shareholders' equity to CET1 capital

2Q25 total equity to CET1 capital (reported FX), \$m



Total equity to CET1 capital walk (reported FX), \$m

	4Q24	1Q25	2Q25
Total equity (per balance sheet)	192,273	198,117	199,869
Non-controlling interests	(7,300)	(7,307)	(7,315)
Total shareholders' equity	184,973	190,810	192,554
Additional Tier 1	(19,070)	(18,719)	(20,716)
Total ordinary shareholders' equity ('NAV')	165,903	172,091	171,838
Foreseeable dividend	(6,257)	(9,942)	(5,034)
Adjustment for insurance / SPE's	465	567	606
Allowable NCI in CET1	3,960	3,454	3,576
CET1 before regulatory adjustments	164,071	166,170	170,986
Prudential valuation adjustment	(1,141)	(1,254)	(1,337)
Intangible assets	(12,890)	(12,939)	(13,511)
Deferred tax asset deduction	(3,513)	(3,411)	(3,326)
Cash flow hedge adjustment	1,057	784	(368)
Excess of expected loss	(3,125)	(3,135)	(3,475)
Own credit spread and debt valuation adjustment	1,243	974	1,008
Defined benefit pension fund assets	(5,651)	(5,877)	(5,957)
Direct and indirect holdings of CET1 instruments	(40)	(40)	(40)
Other regulatory adjustments to CET1 capital	(24)	(41)	(45)
Threshold deductions	(15,076)	(15,754)	(14,116)
Regulatory adjustments	(39,160)	(40,693)	(41,167)
CET1 capital	124,911	125,477	129,819

Glossary

AI	Artificial intelligence
Banking NII	Banking net interest income is an alternative performance measure, and is defined as Group net interest income after deducting: (1) the internal cost to fund trading and fair value net assets for which associated revenue is reported in 'Net income from financial instruments held for trading or managed on a fair value basis', also referred to as 'trading and fair value income'. These funding costs reflect proxy overnight or term interest rates as applied by internal funds transfer pricing; (2) the funding cost of foreign exchange swaps in Markets Treasury, where an offsetting income or loss is recorded in trading and fair value income. These instruments are used to manage foreign currency deployment and funding in our entities; (3) third-party net interest income in our insurance business
BLR	Best Lending Rate
BoCom	Bank of Communications Co. Limited, an associate of HSBC
Bps	Basis points. One basis point is equal to one-hundredth of a percentage point
CAGR	Compound annual growth rate
CASA	Current accounts and savings accounts
CET1	Common Equity Tier 1
CIB	Corporate and Institutional Banking
Corporate Centre (CC)	Corporate Centre primarily comprises the financial impact of certain acquisitions and disposals, and the share of profit, dilution and impairment loss impacts from interests in our associates and joint ventures. It also includes Central Treasury, stewardship costs and consolidation adjustments
CRE	Commercial Real Estate
CSM / CSM balance	Contractual Service Margin, a component of the carrying amount of a group of insurance contract assets or liabilities which represents the unearned profit which the Group will recognise as it provides insurance contract services under the insurance contracts in the Group
CSM release	The systematic recognition of the unearned profit of insurance contracts in revenue over the period that services are provided
DPS	Dividend per share
ECL	Expected credit losses. In the income statement, ECL is recorded as a change in expected credit losses and other credit impairment charges. In the balance sheet, ECL is recorded as an allowance for financial instruments to which only the impairment requirements in IFRS 9 are applied
ECM	Equity Capital Markets
EPS	Earnings per share
FVOCI	Fair value through other comprehensive income
FX	Foreign Exchange
Gen AI	Generative artificial intelligence

GPS	Global Payments Solutions
Group	HSBC Holdings plc and its subsidiary undertakings
GTS	Global Trade Solutions
HFS	Held-for-sale
IB	Investment Banking
IFRS	International Financial Reporting Standard
IWPB	International Wealth and Premier Banking
LTV	Loan-to-value
Markets Treasury	Execution arm of HSBC's Treasury function, responsible for cash and liquidity management, funding, and management of structural interest rate risk of the Group
M&A	Mergers & Acquisitions
New business CSM	Insurance new business contractual service margin
NCI	Non-controlling interests
NNIA	Net new invested assets
OCI	Other comprehensive income
PAOS	Profit attributable to ordinary shareholders
PBT	Profit before tax
Ppt	Percentage points
Return on tangible equity / RoTE	Return on average tangible equity
RWA	Risk-weighted asset
SME	Small and medium-sized enterprise
TNAV	Tangible net asset value
Wholesale Transaction Banking	Comprises the following products in our CIB, Hong Kong and UK businesses: Global Trade Solutions, Global Payments Solutions, Global Foreign Exchange and Securities Services

Footnotes

Business update

Slide 1: Strong performance in 1H25

1. \$9.5bn includes: \$3.5bn ordinary dividends, including \$1.8bn for the first interim dividend of 2025, and an estimated amount of \$1.7bn for the second interim dividend of 2025, payable on 26 September 2025; \$6bn share buybacks, comprising the \$3bn buyback announced at 1Q25 results which has been completed, and the up to \$3bn buyback announced at 2Q25 results
2. The issued share count as at 1 January 2023 was 20,294m

Slide 3: Simple and agile — focused on delivering organisational simplification with discipline and at pace

1. The annualised staff cost relevant to FTEs who have been put at risk or given notification of intended exit or left the bank, or for those staff populations who are subject to employee consultation processes, where criteria for severance provisioning have been met (such as European Social Plan or a public announcement of specific actions)

2Q25 results

Slide 18: Capital

1. Ratio movements include the impact of threshold deductions
2. Regulatory profits exclude the impact of the BoCom dilution and impairment, and the impact of strategic initiatives

Slide 19: Targets and guidance

1. Including held-for-sale loan balances, our medium-term planning range is (30) to (40)bps
2. See slide 27 for a reconciliation of target basis costs
3. See slide 30 for reconciliation of EPS excluding material notable items and related impacts

Appendix

Slide 23: Banking NII — key drivers

1. Includes interest bearing and non-interest bearing customer accounts, as reported in the 'Group NIM' tab of the HSBC Holdings plc 2Q25 Data Pack
2. Rates implied by the price of the relevant 1 month futures contracts (Fed funds for USD; SONIA for GBP) as of 25 July 2025

Slide 32: 2Q25 vs. 1Q25 equity drivers

1. Differences between shareholders' equity and tangible equity drivers primarily reflect goodwill and other intangible impairment and amortisation expense within 'Profit Attributable to Ordinary shareholders', FX on goodwill and intangibles within 'FX', and intangible additions and other movements within 'Other'

Disclaimer

Important notice

The information, statements and opinions set out in this presentation and accompanying discussion (this “Presentation”) are for informational and reference purposes only and do not constitute a public offer for the purposes of any applicable law or an offer to sell or solicitation of any offer to purchase any securities or other financial instruments or any advice or recommendation in respect of such securities or other financial instruments.

This Presentation, which does not purport to be comprehensive nor render any form of legal, tax, investment, accounting, financial or other advice, has been provided by HSBC Holdings plc (together with its consolidated subsidiaries, the “Group”) and has not been independently verified by any person. You should consult your own advisers as to legal, tax investment, accounting, financial or other related matters concerning any investment in any securities. No responsibility, liability or obligation (whether in tort, contract or otherwise) is accepted by the Group or any member of the Group or any of their affiliates or any of its or their officers, employees, agents or advisers (each an “Identified Person”) as to or in relation to this Presentation (including the accuracy, completeness or sufficiency thereof) or any other written or oral information made available or any errors contained therein or omissions therefrom, and any such liability is expressly disclaimed.

No representations or warranties, express or implied, are given by any Identified Person as to, and no reliance should be placed on, the accuracy or completeness of any information contained in this Presentation, any other written or oral information provided in connection therewith or any data which such information generates. No Identified Person undertakes, or is under any obligation, to provide the recipient with access to any additional information, to update, revise or supplement this Presentation or any additional information or to remedy any inaccuracies in or omissions from this Presentation. Past performance is not necessarily indicative of future results. Differences between past performance and actual results may be material and adverse.

Forward-looking statements

This Presentation may contain projections, estimates, forecasts, ambitions, targets, commitments, opinions, prospects, results, returns and forward-looking statements with respect to the financial condition, results of operations, capital position, environmental, social and governance (“ESG”) related matters, strategy and business of the Group which can be identified by the use of forward-looking terminology such as “may”, “will”, “should”, “expect”, “anticipate”, “project”, “plan”, “estimate”, “seek”, “intend”, “target”, “believe”, “potential” and “reasonably possible” or the negatives thereof or other variations thereon or comparable terminology (together, “forward-looking statements”), including the strategic priorities and any financial, investment and capital targets and any ESG ambitions, targets and commitments described herein. Any such forward-looking statements are not a reliable indicator of future performance, as they may involve significant stated or implied assumptions and subjective judgements which may or may not prove to be correct. There can be no assurance that any of the matters set out in forward-looking statements are attainable, will actually occur or will be realised or are complete or accurate. The assumptions and judgments may prove to be incorrect and involve known and unknown risks, uncertainties, contingencies and other important factors, many of which are outside the control of the Group. Actual achievements, results, performance or other future events or conditions may differ materially from those stated, implied and/or reflected in any forward-looking statements due to a variety of risks, uncertainties and other factors (including, without limitation, those which are referable to general market or economic conditions, regulatory and government policy changes (including trade and tariff policies such as the trade policies announced by the US and potential countermeasures that may be adopted by countries, including in the markets where the Group operates), increased volatility in interest rates and inflation levels and other macroeconomic risks, geopolitical tensions such as the Russia-Ukraine war and the conflict in the Middle East and the continuation or escalation thereof, specific economic developments, such as the uncertain performance of the commercial real estate sectors in mainland China and Hong Kong, or as a result of data limitations and changes in applicable methodologies in relation to ESG-related matters). Any such forward-looking statements are based on the beliefs, expectations and opinions of the Group at the date the statements are made, and the Group does not assume, and hereby disclaims, any obligation or duty to update, revise or supplement them if circumstances or management’s beliefs, expectations or opinions should change. For these reasons, recipients should not place reliance on, and are cautioned about relying on, any forward-looking statements. No representations or warranties, expressed or implied, are given by or on behalf of the Group as to the achievement or reasonableness of any projections, estimates, forecasts, ambitions, targets, commitments, prospects or returns contained herein.

Additional detailed information concerning important factors, including but not limited to ESG-related factors, that could cause actual results to differ materially from this Presentation is available in our Annual Report and Accounts for the fiscal year ended 31 December 2024, filed with the Securities and Exchange Commission (the “SEC”) on Form 20-F on 20 February 2025 (the “2024 Form 20-F”), our 1Q 2025 Earnings Release, furnished to the SEC on Form 6-K on 29 April 2025 (the “1Q 2025 Earnings Release”) and our Interim Report for the six months ended 30 June 2025, which we expect to furnish to the SEC on Form 6-K on or around 30 July 2025 (the “2025 Interim Report”).

Alternative Performance Measures

This Presentation contains non-IFRS measures used by management internally that constitute alternative performance measures under European Securities and Markets Authority guidance and non-GAAP financial measures defined in and presented in accordance with SEC rules and regulations (“Alternative Performance Measures”). The primary Alternative Performance Measures we use are presented on a “constant currency” basis which is computed by adjusting comparative period reported results for the effects of foreign currency translation differences, which distort period-on-period comparisons.

Reconciliations between Alternative Performance Measures and the most directly comparable measures under IFRS are provided in our 2024 Form 20-F, the 1Q 2025 Earnings Release and the 2025 Interim Report, when filed with the SEC, each of which is available at www.hsbc.com.

Information in this Presentation was prepared as at 30 July 2025.

